



PRIVACY POLICY

Promax LLC (hereinafter referred to as the "Company", "Promax", "We" or "Us"), is incorporated under the laws of Saint Vincent and the Grenadines with Registration 156 LLC 2019 having its registered office at First Floor, First St. Vincent Bank Ltd. Building, James Street, Kingstown, VC0100, St. Vincent and Grenadines. The Company is authorized as an Limited Liability Company under the Limited Liability Companies Act, Chapter 151 of the Revised Laws of Saint Vincent and Grenadines, 2009 (herein the "Law").

By accessing this website you agree to be bound by the below pertaining to both this website and any material on it. Promax reserves the right to change these terms at any time without notice to you. You are therefore responsible for regularly reviewing these terms and conditions. Continued use of this website following any such changes shall constitute your acceptance of.

Note: The English version of this agreement is the governing version and shall prevail whenever there is any discrepancy between the English version and the other versions.

These terms and conditions, together with any Schedule(s), and accompanying documents, as amended from time to time (this "Agreement") sets out the terms of the contract between you and us. Please read it carefully and let us know as soon as possible if there is anything which you do not understand.

The business name "Promax LLC", and the domain name "<https://www.promaxtrading.com>" is a Forex broker for Spot FX and CFD Contracts. Promax LLC owns and operates websites and brand names as indicated in its website "<https://www.promaxtrading.com>".

The Client wishes to become a client of the Company and upon the first funding of the Client's account, the Company shall not be contractually committed until such time as it has confirmed to the Client that it has opened an account on the Client's behalf.

The relationship between the Client and the Company shall be governed by these mentioned terms, as amended from time to time.

The Client accepts and understands that the official language of the Company is the English language and that he should always refer to the legal documentation posted on the website of the Company for all information and disclosures about the Company and its activities.

INTRDOCUTION

Stemming from our core values of "Trust and Confidence", Promax LLC makes every effort in order to safeguard and protect personal information provided by our Clients via our website.



1. COLLECTION OF PERSONAL INFORMATION

- 1 Promax LLC is entitled to ask for personal details of its Clients in order to comply with statutory rules and regulations as well as to serve our customers effectively and efficiently.
- 2 The requested information may include: customer's full name, proof of address, date of birth, contact numbers, email address, passport number/or ID number, marital status, government issued photo ID with client's signature, financial information like client's annual income, liquid assets, net worth, previous trading experience and risk tolerance.
- 3 Promax LLC may also collect some personal information about the use of our services.
- 4 This might be information by which each Client can be identified such as: the times of logging on, volume of services provided types of data, systems and reports the Client accesses, locations from which a Client logs on as well as duration of visits and other related information.

2. PURPOSES OF COLLECTING PERSONAL INFORMATION

- 1 Promax LLC needs its Client's personal information for various business purposes: to manage, maintain, and receive feedback related to our products and services offered, to identify and prevent Company's mistakes, to improve overall performance, to ensure that adequate security measures are being implemented and any kind of security breaches are being prevented, to inform Clients about new products and services being offered by Promax LLC.
- 2 Promax LLC may also use personal information of Clients for research and/or analysis purposes (e.g. website statistics). All these aid in one ultimate goal of improving overall Company's performance.

3. MARKETING PURPOSES OF PERSONAL INFORMATION

- 1 Promax LLC reserves the right to use Clients' personal information for marketing purposes which can include one or more of the following:
 - Providing Clients with updates in features of our products and services that Clients may not use yet
 - Contacting clients in order to promote new products or services offered by the Company
 - Providing Clients with our Affiliates' Updates which may potentially interest our Clients
 - Personal information may be used to promote the Company's special events
 - All of our marketing correspondence with Clients may take place via e-mail, phone, or post
- 2 If a Client wishes that his/her personal information should not be used for the above described purposes, client should notify the Company in writing requesting not to be contacted for any marketing purposes and/or specifying which of the above Client does not wish to be a part of.





- 3 Such request should include Client's full name, address and contact details as well as account number or other reference. Client can also do such a request at any time on-line.

4. DISCLOSURE OF PERSONAL INFORMATION

- 1 Promax LLC guarantees that at no time the Company will disclose any personal information of the Client to third parties without prior consent of the Client.
- 2 Under certain circumstances, the Company may pass Client's personal information to third parties such as professional and legal advisors or subcontractors, or to licensors of the software.
- 3 The Company may also disclose Client's personal information to third parties if doing so complies with any legal obligation or in order to enforce or apply website Terms and Conditions.

5. CLIENT'S CONSENT

- 1 By submitting personal information, the Client gives consent to use it by Promax LLC as set out in this policy.
- 2 By accessing and using this website, Client acknowledges that it is being read, understood and agreed with.
- 3 Promax LLC reserves the right to changes in this privacy policy from time to time and has the right to update it accordingly.
- 4 Each Client is obliged to review this privacy policy on a regular basis to be constantly updated to any changes.
Promax LLC website might also include links to and from our partners, networks, and affiliate websites.
- 5 By following this link the Client should bear in mind that those websites may have privacy policies different from Promax LLC and that Promax LLC does not bear any responsibility or liability for those policies.
- 6 It is the responsibility of each Client to review each policy before submitting any personal data to any websites.

6. SECURITY OF CLIENTS' PERSONAL INFORMATION

- 1 Promax LLC keeps its Clients' information for some time even after the Client does not correlate to the Company any more.
- 2 All personal information provided to Promax LLC is stored on secure servers.





- 3 The transmission of information via the Internet is secured using Secure Socket Layer (SSL) technology with high security 128bit encryption.
- 4 A number of security procedures are implemented by the Company as set out in this policy.
- 5 Every time Client's personal information enters our Database, Promax LLC employs various measures and procedures to secure it and prevent from unauthorized access.





7. FAILURE TO PROVIDE PERSONAL INFORMATION

If a Client does not wish to provide any or part of the personal information, this may result in Promax LLC being unable to comply with rules and regulations. This, in turn, may become an obstacle to a Client's account opening.

8. CONTACT DETAILS

For any question, queries or suggestion, please contact us at info@promaxtrading.com



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